



## M2 Energy P/L (trading as Commander Power & Gas)

- No contract term
- Single rate

Call 13 39 14  
[www.commander.com.au](http://www.commander.com.au)

### Estimated electricity cost

1 person 7.2 kWh/day	<b>LOW</b> No discount conditions apply to this offer	<b>\$960/year</b>
2 to 3 people 11.8 kWh/day	<b>MED</b> No discount conditions apply to this offer	<b>\$1,330/year</b>
4+ people 15.5 kWh/day	<b>HIGH</b> No discount conditions apply to this offer	<b>\$1,630/year</b>

### Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **13 39 14** and quote this Offer ID **M2E137339MR**.

### Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-01-2020
Expiry date	Contact the retailer

### Offer eligibility

Applicable to a Residential Customer in the Citipower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility.

### Discounts and incentives

#### Incentives

##### Promotional Offers

From time to time, Commander Power & Gas may provide promotional offers (including one-off payments and/or products) through promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer

### Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Applicable to a Residential Customer in the Citipower distribution zone & verification of meter type. See terms & conditions for other eligibility criteria, including solar feed-in tariff eligibility.
Prices are not fixed	We may change these rates as set out in our Energy Market Contract Terms and Conditions. If we do change our rates, we will provide you notice of any changes that affect you no later than five business days before they become effective.
Contract expiry details	No Term contracts do not expire

**Full terms and conditions**

See our full terms and conditions at [www.commander.com.au/support/electricity](http://www.commander.com.au/support/electricity). If you are eligible, you can apply to receive Victorian Government concessions when you sign up with us.

**Fees**

	(incl. GST)
<b>Connection fee</b>	<b>Flat rate: \$39.00</b>
A connection fee may apply each time you request to energise a property.	
<b>Disconnection fee</b>	<b>Flat rate: \$39.00</b>
A disconnection fee may apply each time you request to de-energise a property.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 2.89%</b>
A surcharge applies to all American Express and Diners Club card payments. Payments made via MasterCard or Visa do not incur a fee.	
<b>Payment processing fee</b>	<b>Flat rate: \$2.75</b>
Payments made by cheque or Australia Post outlet incur a processing fee.	
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$27.50</b>
Cheque dishonoured payment fee may apply to payments we attempt that are subsequently declined.	
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$11.00</b>
Direct debit dishonoured payment fee may apply to payments we attempt that are subsequently declined.	
<b>Other fee</b>	<b>Flat rate: \$2.95</b>
A printed bill fee applies to each posted bill.	
<b>Additional information</b>	
Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at <a href="http://www.commander.com.au/support/electricity">www.commander.com.au/support/electricity</a> or contact us on 131 201.	

**Billing details**

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

**Offer rate and details**

AEST only

<b>Electricity charges (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	105.17 c/day
<b>Peak consumption</b>	
All consumption usage per day	22.15c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

**Solar feed-in tariff options**

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	12.00 c/kWh
<b>Premium feed-in tariff</b>	60.00 c/kWh

Climate zone 6: Mild temperate